Sanad Hakooz

Application support / developer

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github.com/SanadHakouz

PROFESSIONAL EXPERIENCE

L2 application support 07/2025 – Present
Malomatia Qatar , Doha
Tawasol CMS Application
- Troubleshooting and debugging
- Escalation handling, RCA, and incident resolution
- Application and servers monitoring, testing, and stability management
- Quality assurance and testing for new deployments
- Providing Training on site for users and technical teams

Flutter developer intern 09/2022 – 03/2023
Tuned Applications Jordan , Amman
- Gained hands-on exposure to Flutter and Dart in a professional development environment
- Observed and studied mobile application development lifecycle from design to deployment
- Developed foundational understanding of cross-platform mobile development principles

IT Officer 01/2019 – 03/2019
PWC Jordan , Amman
- Supported IT operations within an enterprise environment at one of the Big 4 professional services firms
- Assisted in hardware configuration and deployment across the organization
- Gained exposure to enterprise-level IT infrastructure and professional workplace standards

EDUCATION

Bachelor of Science - Computer Science 2016 – 08/2024
German Jordanian University Jordan , Madaba

Internship Semester - University of Applied Sciences, Germany 09/2022 – 03/2023
Hochschule Fulda Germany , Fulda

PROJECTS

MaharatHub 07/2026 – 09/2026
- MaharatHub is a MENA skill-based exchange platform that had 2700 registered users at its peak.
- Developed and deployed version 1 of the MVP of MaharatHub.

saudiexpansion.com 05/2025 – 05/2025
Business portfolio website for Saudi Expansion group

Strikebackstunts.com 05/2026
Business portoflio website for strike back stunts, an ambitious Jordanian stunt team that had worked with giants like Netflix and Marvel

SKILLS

Programming & Frameworks
- Laravel
- GO

DevOps & Infrastructure
- Docker
- Linux
- Cloudflare
- FileNet
- AWS
- Azure Kubernetes Service (AKS)

IT & Support
- L2 Application Support
- Incident Management
- Root Cause Analysis
- ITSM / Ticketing Systems
- Technical Documentation

LANGUAGES

Arabic ●●●●●

English ●●●●○

German ●●○○○
B1